



# TRAVEL WAIVER PLUS

## BOOK WITH PEACE OF MIND

In light of the recent global events and uncertainties around travel, we wish to offer your clients additional flexibility and peace of mind so they may continue to safeguard the wonderful plans they have made for their much-anticipated river cruise with AmaWaterways. As a result, we will offer for a **limited time, special provisions** which allow guests with new or existing reservations to purchase AmaWaterways' *Travel Waiver Plus*\*. AmaWaterways' *Travel Waiver Plus* provides **cancellation for any reason, up to 24 hours prior to the start of their AmaWaterways booked services** (river cruise, land extensions, air, etc.)

Should guests decide to cancel their river cruise for any reason, they will have the following options based on date of cancellation:

- **Cancellation received up to 7 days prior to start of AmaWaterways services:**  
Future Cruise Credit\*\* covering cancellation penalties and the balance will be a monetary refund calculated based on our standard cancellation policy for services purchased through AmaWaterways.  
**Travel Advisor commission is protected.** See the back for details.
- **Cancellation received from 6 days to 24 hours prior to start of AmaWaterways services:**  
Future Cruise Credit\*\* issued for 100% of AmaWaterways services to be used towards any sailings within 24 months of cancellation date.  
**Travel Advisor commission is 100% protected.**

For all new or existing reservations for Europe and Southeast Asia (deposited or paid in full), *Travel Waiver Plus* can be added **up to 48 hours prior to the start of AmaWaterways purchased services**. For Africa Safaris & Wildlife Cruises and Secrets of Egypt & the Nile, *Travel Waiver Plus* must be purchased at or after final payment within 89 days from departure only.

### TRAVEL WAIVER PLUS PRICE:

- C\$175 per person

**To purchase AmaWaterways' *Travel Waiver Plus*, contact us at 1.800.626.0126.**

\*AmaWaterways' *Travel Waiver Plus* is only applicable to FIT and Group bookings; can be added up to 48 hours prior to the start of AmaWaterways purchased services and must be purchased by December 31, 2020. Applies to reservations that are deposited or paid in full for Europe and Southeast Asia; paid in full and within 89 days from departure for Africa, including Egypt. *Travel Waiver Plus* allows guests to cancel for any reason up to 24 hours prior to the start of their AmaWaterways purchased services and covers cancellation penalties in the form of a Future Cruise Credit for services purchased through AmaWaterways. *Travel Waiver Plus* does not cover custom services or Travel Protection premium, which is non-refundable. *Travel Waiver Plus* does not include any additional benefits. \*\*Future Cruise Credit, issued via the *Travel Waiver Plus* program, will cover cancellation penalties and the balance will be refunded based on our standard cancellation policy for services purchased through AmaWaterways. Future Cruise Credit is valid for any sailings within 24 months from the day your cancellation was received (cancellation must be received up to 24 hours prior to commencement of AmaWaterways booked services). Credit must be applied to cruise portion; remaining balance may be applied to land, air, and any other services on the reservation (excluding initial deposits, Travel Protection and *Travel Waiver Plus*). AmaWaterways' Cruise Protection Plan and *Travel Waiver Plus* are non-refundable. Future Cruise Credits previously applied to final payment have no cash value and will be reissued in the form of a new credit. Future Cruise Credit applied to Africa reservations has additional restrictions; ask for details. AmaWaterways Cruise Protection Plan can only be purchased prior to final payment. **This limited time offer with special provisions may be changed or withdrawn at any time; other restrictions may apply.** For international residents, ask your travel advisor about cruise protection options specific to your reservation. CST#2065452-20. V20SEP14SI

# TRAVEL WAIVER PLUS

The flexibility you need to protect your clients and your business

## BEFORE FINAL GROSS PAYMENT

CANCELLATION/PAYMENT TIMELINE PRIOR TO DEPARTURE*	CANCELLATION FEES	YOUR CLIENT RECEIVES	YOUR COMMISSION (PAID AT THE TIME OF ORIGINAL SAILING DATE)
Outside of 121 days Deposit only period	<ul style="list-style-type: none"> <li>Cruise portion: <b>C\$250pp</b> (Europe &amp; Asia) / <b>C\$750pp</b> (Egypt) / <b>C\$1,500pp</b> (Africa)</li> <li><b>C\$450pp</b> (economy) / <b>C\$750pp</b> (business class) for Air (if purchased)</li> <li>AmaWaterways' <i>Travel Waiver Plus</i> is non-refundable/non-transferrable</li> </ul>	<ul style="list-style-type: none"> <li><b>Monetary refund</b> for any amount received by AmaWaterways over the cancellation fee amount</li> <li><b>Future Cruise Credit</b> issued for cancellation fee amount</li> </ul>	<ul style="list-style-type: none"> <li><b>10%</b> of AmaWaterways' <i>Travel Waiver Plus</i> if purchased**</li> </ul>
120-90 days Deposit only period	<ul style="list-style-type: none"> <li>Cruise portion: <b>C\$500pp</b> (Europe &amp; Asia) / <b>C\$1,500pp</b> (Egypt) / <b>C\$3,000pp</b> (Africa)</li> <li><b>C\$450pp</b> (economy) / <b>C\$750pp</b> (business class) for Air (if purchased)</li> <li>AmaWaterways' <i>Travel Waiver Plus</i> is non-refundable/non-transferrable</li> </ul>	<ul style="list-style-type: none"> <li><b>Monetary refund</b> for any amount received by AmaWaterways over the cancellation fee amount</li> <li><b>Future Cruise Credit</b> issued for cancellation fee amount</li> </ul>	<ul style="list-style-type: none"> <li><b>10%</b> of AmaWaterways' <i>Travel Waiver Plus</i> if purchased**</li> </ul>

## AFTER FINAL GROSS PAYMENT

CANCELLATION/PAYMENT TIMELINE PRIOR TO DEPARTURE*	CANCELLATION FEES	YOUR CLIENT RECEIVES	YOUR COMMISSION (PAID AT THE TIME OF ORIGINAL SAILING DATE)
89-60 days After final gross payment received	<ul style="list-style-type: none"> <li><b>35%</b> of Cruise, Land, Transfers and Extra Night(s)</li> <li><b>C\$450pp</b> (economy) / <b>C\$750pp</b> (business class) for Air (if purchased); <b>100%</b> of Intra-Air</li> <li>AmaWaterways' <i>Travel Waiver Plus</i> is non-refundable/non-transferrable</li> </ul>	<ul style="list-style-type: none"> <li><b>65%</b> of amount received by AmaWaterways issued as a monetary refund***</li> <li><b>Future Cruise Credit</b> issued for cancellation fee amount (including air penalties, excluding AmaWaterways' <i>Travel Waiver Plus</i>)</li> </ul>	<ul style="list-style-type: none"> <li><b>10%</b> of cancellation fee amount (excluding International Air)</li> <li><b>5%</b> of Intra-Air</li> <li><b>10%</b> of AmaWaterways' <i>Travel Waiver Plus</i> if purchased</li> </ul>
59-30 days After final gross payment received	<ul style="list-style-type: none"> <li><b>50%</b> of Cruise, Land, Transfers and Extra Night(s)</li> <li><b>C\$350pp</b> (economy) / <b>C\$600pp</b> (business class) for Air (if purchased); <b>100%</b> of Intra-Air</li> <li>AmaWaterways' <i>Travel Waiver Plus</i> is non-refundable/non-transferrable</li> </ul>	<ul style="list-style-type: none"> <li><b>50%</b> of amount received by AmaWaterways issued as a monetary refund***</li> <li><b>Future Cruise Credit</b> issued for cancellation fee amount (including air penalties, excluding AmaWaterways' <i>Travel Waiver Plus</i>)</li> </ul>	<ul style="list-style-type: none"> <li><b>10%</b> of cancellation fee amount (excluding International Air)</li> <li><b>5%</b> of Intra-Air</li> <li><b>10%</b> of AmaWaterways' <i>Travel Waiver Plus</i> if purchased</li> </ul>
29-7 days After final gross payment received	<ul style="list-style-type: none"> <li><b>80%</b> of Cruise, Land, Transfers and Extra Night(s)</li> <li><b>C\$450pp</b> (economy) / <b>C\$750pp</b> (business class) for Air (if purchased); <b>100%</b> of Intra-Air</li> <li>AmaWaterways' <i>Travel Waiver Plus</i> is non-refundable/non-transferrable</li> </ul>	<ul style="list-style-type: none"> <li><b>20%</b> of amount received by AmaWaterways issued as a monetary refund***</li> <li><b>Future Cruise Credit</b> issued for cancellation fee amount (including air penalties, excluding AmaWaterways' <i>Travel Waiver Plus</i>)</li> </ul>	<ul style="list-style-type: none"> <li><b>10%</b> of cancellation fee amount (excluding International Air)</li> <li><b>5%</b> of Intra-Air</li> <li><b>10%</b> of AmaWaterways' <i>Travel Waiver Plus</i> if purchased</li> </ul>
6 days-24 hours prior After final gross payment received	<ul style="list-style-type: none"> <li><b>100%</b> of Cruise, Land, Transfers and Extra Night(s)</li> <li><b>C\$350pp</b> (economy) / <b>C\$600pp</b> (business class) for Air (if purchased); <b>100%</b> of Intra-Air</li> <li>AmaWaterways' <i>Travel Waiver Plus</i> is non-refundable/non-transferrable</li> </ul>	<ul style="list-style-type: none"> <li><b>Future Cruise Credit</b> issued for cancellation fee amount (including air penalties, excluding AmaWaterways' <i>Travel Waiver Plus</i>)</li> </ul>	<b>100% Protected Commission</b> (excluding International Air)
<b>Within 24 hours</b>	<b>100% of total invoice</b> Reservation is now considered trip interruption and cannot be cancelled	<b>Travel Waiver Plus is no longer applicable</b> Clients may file a claim for trip interruption, provided they purchased AmaWaterways' <i>Travel Waiver Plus</i> or third-party coverage	<b>100% Protected Commission</b> (including non-checked-in international Air purchased through AmaWaterways)

\*Departure is determined based on commencement of AmaWaterways purchased services.

\*\*AmaWaterways' *Travel Waiver Plus* is non-refundable. For Africa Safaris & Wildlife Cruises *Travel Waiver Plus* must be purchased at or after final payment. Future Cruise Credits previously applied to final payment have no cash value and will be reissued in the form of a new credit.